UNIVERSITY LIBRARIES UNVEILS NEW WEBSITE

Visit us at www.kent.edu/library!

The University Libraries’ website has a new look. A team comprised of library faculty and staff and members of UCM’s Web Team have been working on the redesign project for more than a year.

The new design focuses on three goals:
1) to better integrate the library into the look and feel of Kent State’s Web presence;
2) to make the site easier to navigate and use; and
3) to increase opportunities for reaching new audiences on and off campus. Users should encounter a more engaging and dynamic library Web presence, but they will also find all the resources, tools and services they have come to rely on.

What should users know about the new site? Most of the changes will be seamless. The library’s URL is www.kent.edu/library, but this address has always taken you to the library. We’ve also worked hard to put redirect URLs in place, so if you’ve bookmarked library pages, those links won’t be broken, but instead will redirect you to similar pages on the new site.

The University Libraries Web committee gathered lots of input to inform their design process. Over the past year, they have undertaken focus groups, card sorting exercises, surveys and wire frame testing to gather feedback on the needs of the libraries’ website. A formal usability study is planned for the fall. If you or your students are interested in participating in a usability test of the new site, please send a note to Diane Sperko at dsperko@kent.edu.

ALL FEEDBACK ABOUT THE NEW SITE IS WELCOME. Share your feedback at the “How Are We Doing?” link found at the bottom “footer” area of every page on the new website.
JOIN US FOR LIBRARY LIVE!

Library Live Fall 2012: An Information and Resources Conference

Tuesday, November 13, 2012 in the University Library, 9:00-3:15

University Libraries will once again offer a one-day conference in the University Library on the Kent campus. The conference will provide an opportunity for hands-on learning and a chance to learn about resources that can support your teaching and research. Sessions of interest to the general community will also be offered. Details will be available soon on the libraries’ website.

In other Student Multimedia Studio news, we are pleased to announce that Hilary Kennedy, formerly with University Libraries Design Solutions and University Libraries Marketing and Communications Office, has joined Gary Mote as the Assistant Manager of the Student Multimedia Studio. Kennedy brings a wealth of knowledge about MAC computers and software, as well as invaluable creative ideas for enhancing and improving Student Multimedia Studio support and services. Please welcome Kennedy to the Student Multimedia Studio when you see her!

For more information about how you can take advantage of the resources available at the SMS, contact Gary Mote, Assistant Professor and Manager, at gmote@kent.edu or Hilary Kennedy, Assistant Manager, at hmkenned@kent.edu.

SUPPORTING EXCELLENCE IN LEARNING: UNIVERSITY LIBRARIES INSTRUCTIONAL SERVICES

As the fall semester gets underway, please take a moment to visit the University Libraries’ new instructional services website at www.kent.edu/library/instruction, and learn about the many ways University Libraries can support student learning in your courses. The new site provides details on our information literacy plan, our programmatic approaches to instruction and allows access to a new instruction scheduling form.

Whether your course is online, in a large lecture hall or in another face-to-face setting, there are many ways your subject librarian can assist you. Your subject librarian can provide:

• Course-related information literacy instruction (at the library or in your classroom)
• A classroom research consultation, where you devote one classroom period to library research, and your subject librarian provides a computer lab and his or her expertise to support students at their points of need
• Online tutorials and quizzes for your Blackboard Learn course sections

Other discussions will include:
• Common video production pitfalls and how to avoid them
• Using cell phones for recording video and audio
• Making sense of video format conversion confusion
• MAC/PC alternatives

Time will also be allotted both during and after the session for questions and one-on-one instruction in the Student Multimedia Studio’s new just-in-time training area. PCs with Movie Maker will be available, but MAC users and others are welcome to bring their own laptops. Hope to see you there!
• Customized online instructional materials to meet the objectives of your online courses

• An introduction to discipline-specific resources or an orientation to a number of basic library services (e.g., Ask Us, Meet with a Librarian, RefWorks, Article Delivery, Interlibrary Loan, and more)

• Answers about and access to a wide array of library services, such as reserves, special collections and student multimedia support

To take advantage of any of these offerings, please contact your subject librarian at www.kent.edu/library/SubjectLibrarians.

If you have questions about instructional services, please contact Ken Burhanna, head of instructional services at kburhann@kent.edu or 330-672-1660.

STATISTICAL AND QUALITATIVE SOFTWARE SUPPORT

Consulting, tutorial and instructional support is still available through University Libraries. Please visit http://libguides.library.kent.edu/StatWSSupport for more information.

STATISTICAL AND QUALITATIVE SOFTWARE ACCESS

The management and distribution of statistical and qualitative software has moved to Information Services. Faculty can submit a help desk ticket for assistance from their local Academic Federated Services member for their university-owned computer, lab or classroom needs at http://support.kent.edu.

Faculty home use of select software programs is available at www.kent.edu/is/helpdesk/checklistforfac-staff.cfm. Student home use of select software programs is available at www.kent.edu/is/helpdesk/checklistforstudents.cfm.

SPSS is no longer available for faculty home use. Please contact your local Academic Federated Services support person.

SELECTION MANAGER: A NEW TOOL FOR REVIEWING AND SELECTING ELECTRONIC RESOURCES

University Libraries has a new tool for managing the review and selection of electronic journal and database collections. Selection Manager is an automated system that tracks the review process, provides selectors with price and trial information and compiles reviewers’ feedback about resources. Kent State University faculty, staff and students can use Selection Manager to participate in collection building by:

• Suggesting new electronic resources for the collection
• Requesting a trial of a new resource
• Accessing current trials
• Providing feedback about resources under consideration

Selection Manager is available on the libraries’ website at www.kent.edu/library/SelectionManager.

For more information, please contact Kay Downey, Collection Management Librarian at mdowney1@kent.edu.
University Libraries mourns the loss of Erica Lilly, who passed away on May 22, 2012, after a valiant fight with cancer. Professor Lilly served the university for 17 years, most recently as the head of the Chemistry/Physics Library. She will be remembered for her service to the science community, her kindness, her professional and personal supportiveness, her forthright honesty and her wonderful sense of humor. She is greatly missed.

Renovations of Williams Hall resulted in the closing of the Chemistry/Physics Library in June. The library’s collections, specialized software and services have been integrated into the University Library. Ken Burbanna is the interim subject librarian for chemistry, physics and liquid crystals with responsibility for instruction and research assistance. He can be reached at kburhann@kent.edu or 330-672-1660.

Melissa Spohn is the contact for collection needs and questions. Please contact her at mspohn@kent.edu or 330-672-1682.

Construction work in the University Library continued over the summer, this time with an emphasis on restrooms. The project includes renovating the restrooms on the third floor, and building new restrooms for men and women on the first, fourth and fifth floors. The first floor will also have a lactation room for staff and a family restroom.

Additional renovations to the first-floor section formerly housing Information Services continue.

University Libraries has published this newsletter for 21 years under the editorship of Barbara Schloman. With this issue, we are showing off our new look, and we are thanking Schloman for her years of excellent work. Schloman retired this summer, so the editorship of Footnotes has been passed on to others.

Please contact Diane Sperko at dsperko@kent.edu or Carolyn Radcliff at radcliff@kent.edu if you have any comments about Footnotes.

See the fall events calendar included with this newsletter.
PSYCINFO AND ANTHROPOLOGY DATABASES NOW ON EBSCO

This summer, OhioLINK members selected EBSCO as the vendor for PsycINFO. This replaces the PsycINFO access we have had via the PsycNET and the OhioLINK OSearch interfaces. PsycINFO is the key resource for scholarly journal articles, book chapters, books and dissertations in the behavioral sciences and mental health field. Journal coverage is from the 1800s to present and includes international material from approximately 2,500 periodicals in dozens of languages.

The Anthropology Plus database, a key resource for anthropology, also moves to the EBSCO interface this fall. These migrations provide students and faculty with a search interface that is consistent across a range of disciplines, including business, medicine, law, sociology, nursing, philosophy, religion, education, gender studies and more. The EBSCO interface also works well with the Find It links to full text articles, as well as with programs such as RefWorks.

JOURNAL BACKFILE PURCHASES TO REPLACE PRINT

In an effort to accommodate space needs and increase access, two major purchases of e-journal backfile packages were completed over the summer. The SAGE Deep Backfile package provides owning access to 431 SAGE journal backfiles with coverage back to Volume 1, Issue 1. More than 180 print titles were replaced with this purchase. The second purchase was 105 e-journal backfiles published by Wiley. The titles were chosen based on cost and amount of shelving space that would be freed up. Access for all titles has been set up in KentLINK and the Journal Finder. We estimate that with these two backfiles, we will recover up to 500 shelves of space on the fifth and sixth floors of the University Library.

FRONTLIST WILEY ONLINE LIBRARY TITLES

OhioLINK has contracted with Wiley to purchase e-books in the Wiley Online Library for 2012, 2013 and 2014. Wiley Online Library hosts a multidisciplinary collection of online resources covering life, health and physical sciences, social science and the humanities. The titles will be added to KentLINK as they are acquired. The 2012 Wiley e-books are also available from the same website as their journals at Wiley Online Library, http://onlinelibrary.wiley.com/.

EIGHTEENTH CENTURY COLLECTIONS ONLINE (ECCO)

University Libraries recently purchased full digital access to Gale's Eighteenth Century Collections Online (ECCO). With the assistance of the libraries’ technical services staff, full cataloging records for 184,375 resources were entered into KentLINK. All materials in the ECCO collection can now be searched and identified directly through the library catalog’s search interface. Each record contains a link that will take library users directly from KentLINK to the full digital resource.

THE WORLD BANK GOES OPEN ACCESS

The World Bank is adopting an open-access policy featuring an Open Knowledge Repository and using Creative Commons licenses. The policy will be implemented in stages, beginning with the repository, which is “a one-stop-shop for most of the bank’s research outputs and knowledge products, providing free and unrestricted access to students, libraries, government officials and anyone interested in the bank’s knowledge,” according to World Bank representatives. The repository holds more than 2,100 World Bank books and papers from 2009 to 2012, including the “World Development Report,” country studies and analytical reports, with fresh material to be added regularly. In 2013, it will also contain links to research data sets.

For assistance using these resources, please contact your subject librarian at www.kent.edu/library/SubjectLibrarians. On-campus or VPN access is required.
KENT STATE’S FIRST LIBRARIAN: MARGARET DUNBAR

Kent State’s first president, John McGilvrey, came from McComb State Teachers College in Illinois, and he brought the librarian—Margaret Dunbar—with him. She began here in May 1913 in a library with no books. In a mere eight months, she ordered, cataloged and processed 3,680 volumes, with only the help of her sister, Isabel Dunbar.

LIBRARY’S EARLY LOCATIONS

The Kent State Normal School Library, first established in May 1913, was originally located in a single room on the first floor of Merrill Hall (Kent State’s first building). By the following year, the library was relocated to the Administration Building, the second of the four locations of University Libraries to date. Photographs taken throughout the years show that the library has always been an important place for student research and study.

THE LIBRARY’S FIRST 10,000 VOLUMES

Kent State’s first 10,000 library volumes officially recorded were acquired between May 1913 and November 1915. Librarians recorded each item in a large, heavy volume produced by the American Library Association for the recording of library “accessions.”

The books accessioned reflect the needs of a normal(teacher-training) school, including the history and philosophy of education, educational methods, health and nutrition, domestic science and physical education, peppered generously with works of general history, geography, literature, manual arts and government documents.
KENT STATE UNIVERSITY LIBRARIES TIMELINE

1913

1920s

1930–1955

1968–1970

1970s

Present

1980s

2012

1930–1955
NOTE FROM THE DEAN OF UNIVERSITY LIBRARIES

The Value of a Library

All of us at University Libraries have been asking ourselves some important questions: How do we measure and articulate the value of a library? How do we ensure that all our users receive the most efficient and effective service possible? How does the library of the future need to develop to increase the value of our services and to encourage everyone to take advantage of our many and varied resources?

I’m proud that University Libraries staff members have a strong track record in anticipating and meeting the needs of an increasing number of users—users with ever-changing needs. Last year alone, the University Library served nearly 1 million in-person visitors and just under 1.4 million visitors online. We know that both numbers will continue to grow. It’s one of the reasons that during the academic year we are open 24 hours a day on weekdays.

As most of you know firsthand, the library also has a history of changing with the times in terms of its physical space. It is gratifying to hear positive feedback about recent transformations, especially from students. They have filled new spaces, such as the fab fourth, a bright and modern area for studying or just connecting between classes, and two spaces designed to help students succeed: The Math Emporium and the Writing Center.

In the coming months, we will continue to respond to the needs of students and all of our users. As we do so, University Libraries will be celebrating its 100th birthday. The official anniversary of our founding will take place May 13, 2013, but we will be marking this major milestone throughout the year. I invite you to join the celebration and see for yourself the many improvements we have made. Festivities kick off during Homecoming weekend, on Saturday, Oct. 20, 2012. We’ll be handing out free popcorn, T-shirts, book bags and, of course, lots of information.

You don’t have to wait until October to visit. Included in this newsletter is a calendar of events for the fall semester. I encourage you to check out at least one of them. From the moment you enter, it will be easy to see why, even after 100 years, the library is still the go-to place for students, faculty and others who need information and a host of other tools that support learning and scholarship. In short, when you visit University Libraries, you will see a staff and a facility that is putting excellence into action every day.

As always, I welcome your feedback, especially as we reassess how we can best meet the needs of our virtual and bricks-and-mortar visitors. Help us plan for our second century of service.

– Jim Bracken, Dean of University Libraries