

Handout #3: General Information Resources

General Information Resources

Handbooks

Handbooks contain chapters that summarize literature pertaining to subtopics most relevant to that discipline. They're a good starting place for understanding the various facets of a field and for finding key references. Below are some communication handbooks owned by the KSU library. Use KentLINK to find the call numbers, then use the index in the book to locate information on your specific topic.

- The Global Public Relations Handbook: Theory, Research, and Practice, 2003
- Handbook of Communication and Aging Research, 2004
- Handbook of Communication and Social Interaction Skills, 2003
- Handbook of Family Communication, 2004
- Handbook of Group Research and Practice, 2005
- Handbook of Health Communication, 2003
- Handbook of International and Intercultural Communication, 2002
- Handbook of Interpersonal Communication, 2002
- Handbook of Language and Social Interaction, 2005
- Handbook of Political Communication Research, 2004
- The Persuasion Handbook: Developments in Theory and Practice, 2002
- SAGE Handbook of Conflict Communication: Integrating Theory, Research, and Practice, 2006
- SAGE Handbook of Gender and Communication, 2006
- SAGE Handbook of Nonverbal Communication, 2006

Encyclopedias

Articles in encyclopedias provide very broad explanations of topics and refer readers to articles that are most relevant for that topic. Encyclopedia articles are useful in helping to understand a new area or finding key words for subject searching.

International Encyclopedia of Communication - ONLINE

A comprehensive reference source written by established experts and researchers. Covers broad subject areas of media (media economy; media effects, media law and policy, media production, media systems); communication (educational, intercultural, international, interpersonal, organizational, political, visual); theory and philosophy; feminist and gender studies; research methods; rhetorical studies; public relations and advertising; journalism; and others.

- Encyclopedia of Communication and Information, 2001
- Encyclopedia of International Media and Communications, 2003
- Encyclopedia of New Media: An Essential Reference to Communication and Technology, 2003
- Encyclopedia of Political Communication, 2008
- Encyclopedia of Public Relations, 2005
- International Encyclopedia of the Social and Behavioral Sciences (26 volumes), 2001
- Magill's Encyclopedia of Social Science: Psychology, 2003

Annual Reviews and Series

Annual reviews either (a) summarize the literature of the past year, or (b) are topic-specific volumes published annually. Most communication reviews are of the latter variety. Publishers produce series volumes on a regular basis. They typically are on different themes each year, but are related topically.

- Annual Review of Sociology Online
- Annual Review of Psychology Online
- Communication Yearbook
- International and Intercultural Communication Annual

EXAMPLE OF TABLE OF CONTENTS FROM A HANDBOOK

The SAGE handbook of conflict communication: integrating theory, research, and practice.

Edited by John G. Oetzel, Stella Ting-Toomey

- Chapter 1 Definitions and Approaches to Conflict and Communication Linda L. Putnam
Chapter 2 Quantitative Methods for Conflict Communication Research, with Special Reference to Culture
Edward L. Fink, Deborah A. Cai, & Qi Wang

SECTION 1: INTERPERSONAL CONFLICT

- Chapter 3 Conflict, Emotion, and Communication Laura K. Guerrero & Angela G. La Valley
Chapter 4 Social Cognition Approaches to Understanding Interpersonal Conflict and Communication
Michael E. Roloff & Courtney Waite Miller
Chapter 5 Conflict in Dating and Marital Relationships John P. Caughlin & Anita Vangelisti
Chapter 6 Family Conflict Communication Ascan Koerner & Mary Anne Fitzpatrick
Chapter 7 Managing Conflict in a Competent Manner: A Mindful Look at Events that Matter
Daniel J. Canary & Sandra J. Lakey
Chapter 8 Managing Interpersonal Conflict: The Mediation Promise William A. Donohue

SECTION 2: ORGANIZATIONAL CONFLICT

- Chapter 9 Conflict Resolution Education: Issues, Answers and Directions Tricia S. Jones
Chapter 10 Perspectives on Workgroup Conflict and Communication Marshall Scott Poole Johny Garner
Chapter 11 Individual and Interactive Processes in Organizational Conflict
Anne Maydan Nicotera & Laura Kathleen Dorsey
Chapter 12 Work/Life Conflict Erika L. Kirby, Stacey M. Wieland, & Chad McBride
Chapter 13 Managing Organizational Conflicts David B. Lipsky & Ronald L. Seeber

SECTION 3: COMMUNITY CONFLICT

- Chapter 14 Moral Conflict Stephen Littlejohn
Chapter 15 Environmental Conflict Communication Tarla Rai Peterson & Rebecca Royer Franks
Chapter 16 The Emerging Field of Crisis/Hostage Negotiation: A Communication-Based Perspective
Randall R. Rogan & Mitchell G. Hammer
Chapter 17 Managing Racial/Ethnic Conflict for Community Building
Wallace Warfield
Chapter 18 Critical Approaches to Community Conflict in Developing Countries: A Case Study of India
Krishna Kandath
Chapter 19 Dialogue, Conflict, and Community J. Kevin Barge

SECTION 4: INTERCULTURAL/INTERNATIONAL CONFLICT

- Chapter 20 Historical, Political, and Spiritual Factors for Conflict: Understand Conflict Perspectives and
Communication in the Muslim world, China, Colombia, and South Africa
John G. Oetzel, Bibiana Arcos, Phola Mabizela, Michael Weinman, & Qin Zhang
Chapter 21 Interracial and Interethnic Conflict and Communication in the United States
Mark P. Orbe & Melodi A. Everett
Chapter 22 Media and International Conflict Eytan Gilboa
Chapter 23 Building Peace in Divided Societies: The Role of Intergroup Dialogue
Benjamin J. Broome & Ann-Sofi Jakobsson Hatay
Chapter 24 International/Intercultural Conflict Resolution Training Susan W. Coleman & Ellen Raider
Chapter 25 Explaining Intercultural Conflict: Promising Approaches and Future Directions
Stella Ting-Toomey & Jiro Takai