### A Note from the Dean of Libraries & Media Services

As we enter a new fall semester, I want to welcome everyone back and extend my wishes for a productive and rewarding academic year. A special welcome to all new members of the Kent community. The purpose of this newsletter is to facilitate communication between the academic departments and schools we serve and the faculty and staff in Libraries and Media Services (LMS). We use this newsletter to make announcements, describe services, and discuss recent events in LMS. Our environment continues to change as you will see in this issue. The advent of a major corpus of journal text, as represented by the Academic Press initiative, heralds an important shift in scholarly communication for both users and libraries. Similarly, the availability of the citation indexes across the network offers the promise of significantly enhanced bibliographic access for all disciplines. Of course, we invite you to participate in this fall's 60-Minute<sup>+</sup> Seminars program and to share this invitation with students. I hope you will contact me throughout the year with any concerns or suggestions. May your semester be personally and professionally rewarding!

Don L. Tolliver Dean of Libraries & Media Services

#### **Academic Press Journals Online**

Starting this fall, OhioLINK will provide World Wide Web access for member institutions to the full-text of all current Academic Press journals--approximately 175 titles. Kent now subscribes to 84 of these titles in paper format. The electronic version is searchable and includes all figures and tabular information. The availability of this exciting full-text access is the result of an OhioLINK consortial licensing agreement. OhioLINK is discussing similar arrangements with other major scholarly publishers.

To search or view articles, Web access is required, along with Adobe Acrobat Reader installed as a helper application with your Web browser. Point your browser to either the Web page for the Libraries (http://www.library.kent.edu) and look for "New Features" or to OhioLINK (http://www.ohiolink.edu) and select "Electronic Text Services" to access. Direct any questions to x.3045.

#### **Citation Indexes Available in Test**

Beginning September 9, Kent will serve as one of the test sites for network access to the Institute of Scientific Information (ISI) citation databases. OhioLINK has been working with ISI to prototype this new service and now seeks user feedback.

To access these databases, Web access is necessary. Point your browser to **http://www.library.kent.edu**. and look for "New Features." Please send us your comments on the test file (Barbara Schloman, bschloma@kentvm.kent.edu or x.3045).

The full set of the citation files from 1992 to the present is expected to be available in October. This content will be the same as *Arts & Humanities Citation Index, Science Citation Index, Social Sciences Citation Index*, and the specialty citation databases. This resource will be an extremely powerful addition to the bibliographic toolbox. OhioLINK users are the first ISI customers anywhere to have this access.

#### Expanded Weekend Hours for Audio Visual Services

Effective this fall semester, weekend hours for Audio Visual's Classroom Services, MAC Lab, audio tape exchange and previews will be as follows:

Saturday 11:00 a.m. - 3:00 p.m. Sunday 2:00 p.m. - 9:00 p.m.



#### **Place Interlibrary Requests Electronically**

There are now two new means to place interlibrary requests electronically for loans or photocopies, in addition to using the "Library" option on KentVM. Now you can use your Phoenix account or your Web browser as well. This option offers you the convenience of 24-hour access from your home or office. Just follow these easy steps:

#### Through Phoenix:

1) Log on to Phoenix as usual.

2) Choose "1. World Wide Web" from the Main Menu.

3) Press "G" to go to another Web site and type http://www.library.kent.edu

4) Arrow down to "May We Help You...?" and follow this link.

5) Choose the "Text Only" version.

6) Arrow down to "Borrowing from other Libraries," and follow this link.

7) Arrow down and follow the link called "Place An Interlibrary Loan Request."

8) From here, fill out the form as directed. Hints: hitting the <tab> key will move you to the next area in the form; hitting the <enter> key will place a star in whichever "Status" (Undergrad, Graduate, Faculty, or Staff) you have chosen.

9) Choose "Submit Request" to make your request final. From here, you can either quit or submit more requests.

#### Through Netscape (or other graphical Web browser):

Point your browser to the Libraries & Media Services' home page (http://www.library.kent.edu) and follow the same links as indicated above (May We Help You/Borrowing from other Libraries/Place an Interlibrary Loan Request). After completing the form, choose "Submit Request."

If you have any questions, please call the Interlibrary Services office at x.2670.

## Basic Library Orientation for New and Transfer Students

The Libraries, in cooperation with Undergraduate Studies, have developed a library awareness session which will be taught as part of the University Orientation course. Both new and transfer students will get a brief tour of the building and hands-on practice using the KentLINK catalog and some of the research databases. The objective is to introduce new students to basic library tools and services.

### Fall Sixty-Minute<sup>+</sup> Seminar Schedule is Set!

The fall schedule of 60-Minute<sup>+</sup> Seminars is being distributed. Highlights include more hands-on sessions dedicated to the **World Wide Web**. A large number of introductory sessions are being offered on what the Web is, tips on using Netscape, and basic searching. The other sessions deal with choices in search engines and evaluating material found.

Sessions on **KentLINK** and the **OhioLINK Central Catalog** will demonstrate how to search these key sources effectively and options for **ordering materials**. Database-specific sessions will include techniques for capitalizing on unique features in *Biological Abstracts*, using *ERIC* across the network, and introducing the powerful **ISI citation databases** (*SciSearch, Social SciSearch*, and *Arts & Humanities Citation Index*). A Web interface is becoming a more common choice for database searching. A seminar on the **OVID Web interface** will highlight the features of this alternative means of access for users of *MEDLINE*, *CINAHL*, *ERIC*, *PsycINFO*, *COMPENDEX*, and others.

Finally, two sessions will concentrate on primary source material. **ICPSR** will cover sources for social sciences statistical data. **Special Collections & Archives** will highlight research opportunities to be found in their unique collections.

Some sessions are longer than 60 minutes. Plan to join us! Everyone is welcome. Registration is required. We look forward to seeing you there!

## New Instructional Lab Facility Available in the Library

In partnership with Academic Computing and Technology, the 019 Library Classroom is being converted into a dual-purpose electronic teaching facility and open lab. The 019 classroom will be a designated instructional space during the day, with the University Orientation library sessions being the primary users of the room. Other classroom instruction can be accommodated as the schedule permits. In the evenings and on the weekends, 019 will function as a public computer lab. The computers in 019 will have the same programs and functionality as the computers in the recently renovated Academic Computing and Technology lab on the first floor of the Main Library.

#### **Alternative Dispute Resolution Proposal**

Copies of the proposal drafted by the Alternative Dispute Resolution Task Force are available in the Reference Center. Opportunities for feedback will occur on September 12 (3 - 4 p.m.) and September 13 (10 - 11 a.m.) in the Conference Suite, KSC.

## Libraries Added to the OhioLINK Central Catalog

Holdings of significant collections of non-OhioLINK member libraries have been added to the Central Catalog. Library location designations now include "Oberlin" and "Five Colleges." Selecting the latter will identify which of the private schools (Denison University, Kenyon College, Ohio Wesleyan University, or the College of Wooster) is the specific holding library. (Yes, although called the "Five Colleges," only four schools are listed this way. Oberlin, the fifth member, has a separate listing).

#### **New Enhancements to KentLINK**

Changes have been made to some KentLINK search options and displays as of September. This marks a continuing effort by the software vendor and the Libraries to make the catalog more effective. Included are:

The initial KentLINK menu has been redesigned. Two new options are: "B>AUTHOR/TITLE" and "P>Repeat PREVIOUS Search."

A browse list can now be displayed in reverse chronological order by publication date for sets of less than 2,000. The option appears at the bottom of the screen as "X> Sort by Year."

SEE ALSO cross references indicate whether a term is a broader or narrower term.

Option to reverse automatically the names in a failed two word author search appears at the bottom of screen as "W>Reverse WORDS." Prompt will be given for this option.

"I> Library INFORMATION" has been revised to provide more detail about library hours throughout the library system as well as tips for searching KentLINK.

#### **OVID Windows Interface Available**

OhioLINK has made available the OVID Windows Interface, a.k.a. OVID Windows Client or Graphical User Interface (GUI). It allows a user with a Windows PC with a direct network connection to connect to any of the OVID databases in the usual manner, but to search in a Windows environment. If you are a regular user of *MEDLINE, PsycINFO, CINAHL*, or *ERIC*, for example, and have this type of equipment and connection, you may find this interface more pleasing. To obtain, point your Web browser to: **http://www.ohiolink.edu** and go to the "Research Databases." A link to "Download the OVID Windows Client" appears at the bottom of the screen. Following this link will take you to downloading and installation directions. Since last spring, several new additions have been made to the set of databases available across the network through OhioLINK. Included are:

*Compendex* (1987-) provides abstracts and bibliographic citations for worldwide engineering and technical literature for all engineering disciplines, as well as related fields in science and management. Records are drawn from more than 2,600 journals, conference proceedings, technical reports and other papers.

*HealthStar* (1975-) is a new and expanded version of the former *Health Planning & Administration*. The new database has tripled in size with more records dealing with the clinical and non-clinical aspects of health care delivery. Includes citations and abstracts to journal articles, monographs, technical reports, government documents and newspaper articles.

*LEGI-SLATE* provides same-day information on the U.S. Congress, federal legislation and federal regulations. Users are connected to the LEGI-SLATE site in Washington, D.C. and use the vendor's search interface. (Special Note: OhioLINK is working out some technical glitches in the connection. Use CONTROL-H to backspace or erase; the deleted characters will continue to display and ^H echoes on the screen. Work is underway to improve this display).

A Matter of Fact contains citations and abstracts on political, health, environment and population issues from U.S. federal sources, debates of the Canadian Senate and House of Commons, and about 800 other sources. Gives good leads for statistical data.

*PAIS* (Public Affairs Information Service, 1972-) covers public and social policy relating to economics, business, public administration, government and international affairs from more than 1,600 journals.

#### **Listing of Internet Access Providers**

If you are considering personally contracting with an Internet provider to obtain Internet or Web access from home, you may find this listing useful:

http://www.vni.net/thedirectory/330.htm. Note that access to OhioLINK resources is restricted at this time to users who are coming from a Kent State University network address. This is the way users are presently validated in order to comply with database licensing agreements. It is possible that other means will be introduced next year that would enable Kent users with outside Internet providers to access these restricted resources as well.

#### New Databases added through OhioLINK

#### **News from Academic Computing**

Academic Computing and Technology and University Information Systems are implementing several new services this fall. First, all faculty, staff, and students will be given a network ID which will be used to access various computer resources on the campus backbone. Faculty and staff will receive notification of their network ID through interoffice mail within the first few weeks of class. Initially, the network ID will be used to access the new electronic mail system as well as the new dial-up modem pool. In time, however, this network ID will be used to gain access to many other services. One obvious advantage to a common network ID is the benefit of maintaining a single password for all your network access. It will be possible to have e-mail addressed to this common ID directed to a specific account.

The new campus e-mail system represents a flexible and scaleable resource for the campus to use. Utilizing industry standard protocols like SMTP (Simple Mail Transport Protocol), MIME (Multipurpose Internet Mail Extensions), POP (Post Office Protocol), and IMAP (Internet Message Access Protocol), faculty, staff, and students will be able to use popular e-mail packages such as Eudora, Netscape, and PC-Pine to send and receive electronic mail. By October, new dial-up connections will give off-campus users access to the new e-mail system. The new modem pool will support PPP (Pointto-Point Protocol), SLIP (Serial Line Internet Protocol) as well as Novell and Apple Macintosh. With the help of Ameritech, the new lines will be monitored for percent busy signals to help plan for future growth.

Academic Computing and Technology would like to inform all faculty and staff that, despite rumors to the contrary, KentVM is not being shut down at the end of August (or September or October...). This fall, Academic Computing and Technology, University Information Systems, and the newly formed University Council on Technology will study the various technologies available for academic computing and recommend the best plan of action. Anyone interested in providing input to the process should contact Dewitt.Latimer@kent.edu.

#### Library Budget Allocations

Although final library allocations have yet to be determined, academic units may now begin ordering library materials. A department or school may commit up to 50% of their previous year's allocation. All orders should be placed through your library representative who will initial and forward the orders to the Libraries. To find out the name of your library representative, contact your chair or director or Jeff Gatten, Head of Collection Management (x3024 or jgatten@lms.kent.edu).

# Seven Keys to Effective Library Research Assignments

Library staff are here to assist students and faculty with their research. We do this through staffed information/reference desks, by phone or e-mail, or by consultation through office hours or special appointments. A list of librarians, their subject specialties, and how they may be contacted appears elsewhere in this issue. We encourage you to have your students seek us out through one of these means.

We also have a library guide called the "Seven Keys to Effective Library Research Assignments." From our experience, it is clear that assignments that follow some general guidelines are more likely to be successful and gratifying for students. A copy of this guide is available (x.3045 or library@kentvm.kent.edu). We also welcome being informed by faculty of pending library-related assignments.

#### **UMI Offers Expedited Service for Dissertations**

Now, Kent students, faculty, and staff can order print copies of dissertations quickly and conveniently through a new service from UMI, Dissertation Express. Each dissertation costs \$24.50 and arrives via Federal Express within two to three days, unbound and shrink-wrapped. Regular costs for bound dissertations from UMI start at \$36.00. To order, library users need to bring the dissertation's UMI Order Number (from Dissertation *Abstracts* on OhioLINK) to the Periodical Services desk or to the Interlibrary Services office, both on the 2nd floor, Main Library. The author's name and dissertation title are useful for verification. Orders are placed through UMI's World Wide Web site. After they arrive, dissertations are held for pick up at the Circulation Desk. Orders not picked up within three weeks are charged to the requester's library account, and the package mailed to the requester. For more information about this service, please call the Interlibrary Services office at x.2670, or pick up a flier at the Periodical Services Desk.

#### "BIG" Business News Arrives in Government Documents

Which developing economic markets are expected to sustain growth well into the 21st century? Where are these markets? A useful business resource, *The Big Emerging Markets: 1996 Outlook and Sourcebook* (Docs Ref C 61.45:996, Government Documents, 10th floor), profiles the ten international markets expected to account for more than 40% of total world imports and economic growth over the next 15 years. This source contains a directory of trade contacts and business assistance resources for these ten markets, which are located in the Americas, Asia, Europe, the Middle East, and Africa.

**OhioLINK Databases:** Available in the Libraries, from an office network connection or through dialaccess from home. \* Web only; \*\* Web as an option. \*\*ABI/Inform (business, management), 1971-\*\*AIDSLine, 1980-Anthropological Literature, \*\*Applied Science & Technology Index, 1983-\*\*Art Index, 1984-\*\*ArticleFirst, 1984-Avery Index to Architecture Periodicals \*\*BioethicsLine, 1973-\*\*Biography Index, 1984-\*\*Biological Abstracts, 1990-\*\*Biological & Agricultural Index, 1983-\*\*Book Review Digest, 1983-\*Britannica Online (encyclopedia full-text) \*\*CancerLit, 1990-\*\*Compendex (engineering), 1987-Contemporary Authors (info on authors and criticism) \*\*Cumulative Book Index, 1982-\*\*Dissertation Abstracts, 1861-\*\*Education Index. 1985-Encyclopedia of Associations (directory) English Short Title Catalogue \*English Poetry Database (full-text of 160,000 poems) \*English Verse Drama (full-text of 2200 plays) \*\*ERIC (education), 1966-\*\*Essay & General Literature Index, 1983-HANNAH Online (Ohio legislature & government) Handbook of Latin American Studies \*\*HealthSTAR, 1975-Hispanic American Periodicals Index History of Science & Technology \*\*Index to Legal Periodicals, 1981-LEGI-SLATE (federal legislation, regulations) \*\*Library Literature, 1984-\*\*Matter of Fact Medical School Electives Catalog \*\*MEDLINE, 1966-\*Merriam Webster Collegiate Dictionary \*\*Newspaper Abstracts \*\*Nursing & Allied Health \*Oxford English Dictionary (2nd ed., full-text) \*\*PAIS (public affairs), 1972-\*\*PapersFirst (conference papers) \*\*Periodical Abstracts, 1986-\*\*ProceedingsFirst (conference proceedings) \*\*PsycINFO, 1967-\*\*Telephone Directory (business white pages) \*\*Telephone Directory (residential white pages) \*\*WorldCat (OCLC)

**Library Databases:** Only available in the Main Library--unless otherwise specified--and at designated workstations.

America History & Life Biography & Genealogy Master Index Books in Print Census Databases Chemistry Citation Index (Chem/Phys Library, Williams Hall) Clothing and Textile Arts ComIndex (communication, rhetoric) Compact Disclosure (company reports) Computer Select (computer articles, product reviews) County & City Data Book Criminal Justice Abstracts

Current Contents: Physical, Chemical & Earth Sciences Index (Chem/Phys Library, Williams Hall) Current Contents: Life Sciences Index (Chem/Phys Library, Williams Hall) Database of Marketing Research GeoRef (geology, paleontology) Global Explorer (Map Library, McGilvery Hall)

Health & Psychosocial Instruments Historical Abstracts on Disk Hospitality Index ICONDA (Architecture Library, Taylor Hall) INSPEC Physics on Disk (Chem/Phys Library, Williams Hall) LEXIS/NEXIS (for educational uses only) LiqCryst (Chem/Phys Library, Williams Hall) MapExpert (Map Library, Migilvery Hall) Monthly Catalog/IMPACT (federal govt. publications)

MuSE (Music Library, Music & Speech Bldg.) Music Index (Music Library, Music & Speech Bldg.) National Economic, Social & Environmental Data Bank National Trade Data Bank National Trade Data Bank - Foreign Traders Index Ohio Revised Code Philosopher's Index

Sociofile (anthropology and sociology) Statistical Masterfile Sweet's Catalog (Architecture Library, Taylor Hall) Thesaurus Linguae Graecae U.S. Exports of Merchandise U.S. Government Periodicals Index U.S. Imports of Merchandise

 $\Rightarrow$  Government Documents Databases  $\Rightarrow$ 

**Government Documents Databases** (Only available in Documents, 10th floor, at designated workstations. Other federal CD-ROMs may be found in KentLINK and be circulated by asking Documents staff).

Agriculture Statistics, 1994 American Housing Survey, various reports, years Army Publications and Blank Forms Index, 1996 Birth Cohort Linked Birth/Infant Death Data Set, 1987 Board of Veterans Appeals Decisions, 1992-95 Census of Agriculture, various reports, 1987, 1992 Census of Population & Housing, 1990, various reports Chronic Disease Prevention (CDP) File

Congressional Districts, 104th Congress Congressional Masterfile, 1789-present Consolidated Federal Funds Report, 1985-94 County Business Patterns, 1987-89, 1992-93 CRISP (biomedical research information) Defense Logistics Agency, various publications Economic Census, 1987, 1992 Education Statistics on Disk

Employment & Unemployment Statistics Entrez (biotechnology), 1996 Ethics, Executive Branch Regulations, 1995 EPADOC (U.S. Environmental Protection Agency) Exports History, U.S. Exports of Merchandise, U.S., various reports Foreign Broadcast Information Service (FBIS) General Services Administration, regulations, publ.

Global Historical Fields (weather patterns, 1899-1994) Green Book, 1994 (overview of entitlement programs) Hazardous Material Control & Management Imports History, U.S. Imports of Merchandise, U.S., various reports Income & Poverty, 1993 International Station Meteorological Climate Summary IRS Tax Products, 1995

Joint Electronic Library/Joint Chiefs of Staff Minerals and Materials Information Military Traffic Management Command publications National Criminal Justice Reference Service National Geochronological Data Base National Health Interview Survey, 1992

National Hospital Ambulatory Medical Care Survey, 1992 National Petroleum Reserve in Alaska, seismic data National Radioelement Data Base National Transportation Atlas Data Base, 1995 Occupational Outlook Handbook, 1994-95 OSHA Regulations, Documents, Technical Information Privacy Act Issuances, 1993 Regional Economic Information Service, 1969-90

State Water Data Reports (U.S.Geological Survey) Survey of Current Business, 1994 Toxic Chemical Release Inventory, 1987, 1990 U.N. Documents and Publications Index U.S. Foreign Affairs, 1990-95 U.S. Global Trade Outlook, 1995-2000 USA Counties

### **Reference by Appointment**

Students and faculty with specialized research needs can contact a librarian with subject expertise for assistance. Call for an appointment or e-mail to *library@kentvm.kent.edu*.

Accounting	Leslie Haas	x. 3045	Longuages	Alfred Mowdood	x. 3045
Accounting			Languages		
Adm. Science	Leslie Haas	x. 3045	Law	Kara Robinson	x. 3045
Anthropology	Gladys Bell	x. 3045	Library Science	Carolyn Radcliff	x. 3045
Architecture	Tom Gates	x. 2876	Liquid Crystals	Raghini Suresh	x. 2532
Art	Alfred Mowdood	x. 3045	Literature	Alfred Mowdood	x. 3045
Biological Sciences	Paul Fehrmann	x. 3045	Marketing	Leslie Haas	x. 3045
Biomedical Sciences	Barbara Schloman	x. 3045	Mathematics	Gladys Bell	x. 3045
Chemistry	Raghini Suresh	x. 2532	Music	Mary Du Mont	x. 2004
Classics	Alfred Mowdood	x. 3045	Nursing	Barbara Schloman	x. 3045
Communication Studies	Carolyn Radcliff	x. 3045	Pan-African Studies	Gladys Bell	x. 3045
Criminal Justice	Carolyn Radcliff	x. 3045	Philosophy	Paul Fehrmann	x. 3045
Economics	Leslie Haas	x. 3045	Physical Educ. & Recreation	Kara Robinson	x. 3045
Education	Leela Balraj	x. 3045	Physics	Raghini Suresh	x. 2532
English	Alfred Mowdood	x. 3045	Political Science	Kara Robinson	x. 3045
Family & Consumer Studies	Kara Robinson	x. 3045	Psychology	Paul Fehrmann	x. 3045
Fashion	Leslie Haas	x. 3045	Religious Studies	Gladys Bell	x. 3045
Finance	Leslie Haas	x. 3045	Sociology	Carolyn Radcliff	x. 3045
Geography	Paul Fehrmann	x. 3045	Speech Pathology	Paul Fehrmann	x. 3045
Geology	Barbara Schloman	x. 3045	Technology	Alfred Mowdood	x. 3045
Government Documents	Rosemary Harrick	x. 2159	Theater	Kara Robinson	x. 3045
History	Kara Robinson	x. 3045	Women's Studies	Carolyn Radcliff	x. 3045
Journalism & Mass Comm.	Carolyn Radcliff	x. 3045			