

FOOTNOTES¹

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New Database Provider for OhioLINK

OhioLINK converted to a new database producer for several important databases effective July 1 and discontinued 3 ProQuest databases. Analyses made prior to this switch confirmed that the new databases provide a significant increase in full-text availability, plus improved functionality. The new search interface is EBSCOhost.

Key database changes are:

Discontinued:	Replaced by:
<i>Periodical Abstracts</i>	Academic Search Premier: Provides full text for more than 3,460 scholarly publications covering all academic areas of study.
<i>ABI/Inform</i>	Business Source Premier: Provides full text for over 2,800 scholarly business journals; updated daily.
<i>Newspaper Abstracts</i>	Newspaper Source: Contains full text for regional U.S. newspapers, international newspapers, newswires, newspaper columns, plus indexing and abstracts for national newspapers.

Other EBSCOhost databases include:

AltHealthWatch *Health Source: Consumer*
Business Wire News *Health Source: Nursing*
Computer Source *USP DI Volume II: Patient*

There are also 5 databases specifically targeted to a K-12 or public library audience. **For a complete list of the EBSCO databases,** go to

<http://search.epnet.com/userlogin.asp?user=ohiolink&password=password>

and click on the "EBSCOhost Web" link.

Reminder: All databases are accessible from off-campus. Information is available at: **<http://www.library.kent.edu/internet/onlineac.html>**



Plan a visit to the Library!

Several facilities changes in the Main Library should make your next visit more pleasant.

- *Lobby:* Changes include removing impediments to traffic flow and improving lighting—all designed to make the entry to the Library more welcoming to visitors. Appreciation goes to the Provost's Office for support of this project.
- *Coffee:* Jazzman's Café will be serving "smooth coffee and all that jazz" from the 1st floor of the library from 1:30 to 10:30 p.m. Monday through Thursday and from 1:30 to 5:30 p.m. on Fridays.
- *Lounge:* A lounge with comfortable seating and computer access has been created on the 2d floor overlooking the Plaza. Credit for the overall plan, which highlights some of the Library's classic furniture, goes to student designers Jessica Barno, Lisa Kornuc, Suzie Tabet, Nici Trem, and Jason Zamecnik, working under the guidance of Dr. Terry Uber, School of Architecture and Environmental Design.

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Let's "talk": Reference Assistance via Chat

This fall reference librarians will launch another service designed to benefit users not physically located in the library. "Chat

Reference" will be available to offsite users in addition to phone and email assistance. With chat, the Libraries hope to provide more immediate guidance.

The chat reference service will be using commercial communication software to connect librarians and students and will be staffed by KSU librarians and others from the OhioLINK consortium. A student can ask for assistance in real-time while searching for information by clicking on the "Help Options" button appearing in each database. During chat service hours, students will be greeted by an OhioLINK-affiliated librarian who will answer their inquiry. Chat service hours for fall are:

Monday-Thursday, 9am - 10pm
Friday, 9am - 5pm
Saturday, 1pm - 5pm
Sunday, 1pm - 10pm

During other hours, a user can send an email inquiry for assistance.

Plagiarism in a Networked World

The April 2002 issue of *Footnotes* introduced the topic of online plagiarism, why it happens, probable sources, and techniques to detect it. Discussion of this issue continues this Fall at a Faculty Professional Development Center brown bag session on October 17 from 12-2 pm.

We want to hear from you about your experiences and concerns. Are you encountering increasing instances of student plagiarism? What do you want and need to know to help prevent and detect it? How can the library be your partner and advocate to help inform students about the ethical use of all forms of information? Please send your thoughts, questions, and comments to Erica Lilly (elilly@lms.kent.edu), Coordinator, Electronic Information Services, Libraries and Media Services.

3 Million Articles Online and Growing

OhioLINK is pleased to announce the Electronic Journal Center (EJC) now contains more than 3 million scholarly research articles. The EJC is one of the country's largest locally stored e-journal collections, providing access to more than 4,000 scholarly journals from 16 major publishers.

Six titles from the Optical Society of America will be added in the near future. A package of 3 economics journals from Berkeley Electronic Press will be licensed for 2003.

Navigating the Information World

Do your students use the Web for research projects? Do you have concerns about how they search for information and what they choose to use? The Libraries and the Faculty Professional Development Center will offer a workshop 3 times this fall for faculty that will cover how to:

- Distinguish quality resources on the Web.
- Create effective assignments using online resources.
- Improve personal and student online research skills.
- Develop strategies to prevent and detect plagiarism.

The first of the 3-hour workshops will be on Friday, September 20, 9 am-noon, in Moulton Hall. Space is limited to 10 attendees. To register, contact Jody Khlem (jkhlem@kent.edu or 330-672-2992), Faculty Professional Development Center. The other dates are: October 22, 1-4 pm, and November 6, 8:30-11:30 am.

E-Books: So What's New?



NetLibrary e-books now have a 2-hour loan period. This change was made to insure greater accessibility to these materials and after a review of usage patterns. The nearly 12,000 netLibrary titles can be identified through KentLINK. Search by specific title or do a keyword search on "netlibrary."



Books24x7, "Where IT Pros Go for Answers," offers 1,700+ information technology books. Represented publishers include: Macmillan Computer Publishing, Microsoft Press, Osborne/McGraw Hill, Que, Sams and Sybex. You can search and consult Books24x7 e-books online without creating a personal account. This e-book resource is provided through an OhioLINK license. The books can be accessed through the Libraries' homepage or by going to <http://library.books24x7.com/>.

Sixty-Minute+ Seminars

Seminars this fall will include sessions on multimedia and Web development, specific research databases and winning search strategies, creating presentations, and personal organizational tools.

Three seminars in particular are targeted to introducing basic desktop applications to undergraduates: [Create a Web Page](#), [PowerPoint for Presentations](#), and [Using Excel](#). Once again several "voucher" seminars are being offered. These are designed to complement class assignments by giving an introduction to basic information resources. Faculty may wish students to turn in the voucher they receive for attending.

Complete listing of all seminars is available at <http://www.library.kent.edu/60min/>.

Searching across Databases: Using Subject Cluster Searching

Subject Cluster Searching is a new search option that allows you to enter your search term and search several subject-related databases at the same time. There are 11 pre-set clusters available for broad subject areas. You can also customize a cluster of databases particular to your search need.

Subject Cluster Searching is particularly useful for:

- Doing a single search across multiple databases.
- Determining which databases have the most information on a topic, so that they can be searched individually in a more thorough way.

Caveats on using Subject Cluster Searching include:

- The results will not include every relevant hit. Results are limited to the first 50 records from each of the selected databases.
- Highly specialized, complex searches may not be understood by all databases. Simple, precise keyword searches are the most successful.

Subject Cluster Searching is linked from the Libraries' Article Indexes/Research Databases page (<http://www.library.kent.edu/indexes/article.html>) and from OhioLINK's homepage (<http://www.ohiolink.edu/>).

ILLiad: Supercharging Interlibrary Loan

On August 1, the Libraries launched a new interlibrary loan (ILL) system for Kent Campus users. ILLiad is a paperless software program that automates routine ILL functions and allows ILL staff to process requests more quickly.

The specifics of this new ILL system are:

- ILLiad replaces traditional paper request forms. All ILL requests are placed via the Web.
- One-time registration allows you to request items and to check on the status of outstanding requests.
- Your *kent.edu* email login and password are to be used when registering for ILLiad.
- ILLiad allows for automatic email notification regarding the status and arrival of requested items.
- Although any Web browser will work, Internet Explorer 5.0 or above displays ILLiad best.
- ILLiad can be accessed through the usual **Interlibrary Loan Request** link or at <http://illiad.lms.kent.edu/illiad/logon.html>.

If you have any questions, call 330-672-2670 or email docdeliv_web@lms.kent.edu.



Finding Available Journal Articles

OLinks is the new document linking system from OhioLINK that has been implemented in most databases. It links any citation to the full-text available from several sources or to its availability in print. Additionally, OLinks provides links to the KSU Interlibrary Loan form and to Google to facilitate searching for open access articles.

The link **Find a Copy** will connect to OLinks, which then searches for full-text and library holdings. "Find a Copy" replaces two former links, "Retrieve Full Text" and "Check Availability". It displays on the listing of summary search results, as well as on individual full-record displays.

Bookmarking an Electronic Journal Article

Faculty may wish to create course Web pages that include direct links to assigned online articles or to bookmark an article in their browser for repeated access. OhioLINK has prepared a guide sheet available at <http://www.ohiolink.edu/help/bookmarking.html>. The guide describes how to select the appropriate URL to use to link directly to an article found in any of the following: *Electronic Journal Center*, EBSCO databases, other OhioLINK databases.

InfoExpress: Reshaping the Service

Although the book delivery and pick-up option are no longer offered through InfoExpress, the service is still very much in place.

- Through the Article Photocopying Service you can get a copy of a journal article from the Libraries' collection for the cost of \$3/article. Photocopies can be ordered through ILLiad, the new Interlibrary Loan system. Type "\$3" in the line that asks how much you are willing to pay to obtain an item. The article will be copied from the Main Library collection, or if not available, requested automatically through the usual ILL process.
- The service is available to faculty, staff, graduate/research assistants, as well as students taking KSU courses at a distance.
- First-time users need to register at: <http://www.library.kent.edu/access/ixdd.html>.

Questions about the InfoExpress service and library services for distance learners should be directed to Cindy Kristof, 330-672-1641, or ckristof@kent.edu.



A Note from the Dean

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Open Access and the Commodification of Learning

Several years ago in *Monthly Review* there appeared an article by David F. Noble entitled the “Digital Diploma Mills.” In this article, Professor Noble attacked distance education initiatives because he felt they represented a commodification of learning and scholarship and because he believed the intellectual property rights of faculty were at risk. Now, he has expanded this essay into a book of almost the same title: *Digital Diploma Mills—The Automation of Higher Education*.¹ Other than some useful information on the correspondence education movement in higher education, which he claims is a precursor of the current distance education approach, he breaks little new ground. In fact, the issue of the relationship of technology and scholarship is a bit more complicated than simply seeing technology as a threat.

Even before the widespread use of technology, faculty often signed away their rights to their own research as the “price” of getting an article published in a prestigious journal. The publishing companies that owned these journals then, in effect, sold the faculty research in the form of journals back to academic libraries at exorbitant prices. The result has been about a 140% increase in journal prices over a twelve-year period. This has impoverished library book budgets as librarians shift money from books to serials to cover these increases. Now, libraries buy fewer books. This has a significant impact on small publishers, especially university presses. There are things faculty can do. For example, faculty who serve on the editorial boards of journals can work to change the policies of these journals with regard to faculty ownership of what they write or create.

Further, electronic technology will not always result in the commodification of knowledge and teaching as Professor Noble suggests. In fact, technology will be essential if the values of access to knowledge and scholarly exchange are to be maintained. On December 1st and 2nd of last year, the Open Society Institute led by George Soros called a meeting in Budapest, Hungary, of leading supporters of open access for scholarly and scientific journal literature. The goal of the meeting was to support the development of a true “open access” movement among scholars, universities, and learned societies.

Based on language taken from the Budapest Open Access Initiative principles, open access is described as:

By ‘open access’ to this literature, we mean its free availability on the public internet, permitting any user to read, download, copy, distribute, print, search, or link to the full texts of these articles, crawl them for indexing, pass them as data to software, or to use them for any other lawful purpose, without financial, legal, or technical barriers other than those inseparable from gaining access to the internet itself. The only constraint on reproduction and distribution, and the only role for copyright in this domain should be to give authors control over the integrity of their

work and the right to be properly acknowledged and cited.²

The Open Access movement asks that participating authors relinquish payment, but not that they surrender their intellectual property rights or give up copyright. Their work becomes freely available to others and not subject to access fees. The movement seeks open and free access for peer-reviewed journal articles, as well as for pre-prints. Its values are embodied in the principles of the Budapest Open Access Initiative that has now been endorsed by many universities, professional associations, learned societies, foundations, and individual scholars. It is an excellent example of the use of technology to democratize access to scholarship and to in a sense “decommodify” scholarly works.

Another important initiative is the Free Online Scholarship Movement (FOS) spearheaded by Peter Stuber, Professor of Philosophy at Earlham College and Editor of the *Free Online Scholarship Newsletter*.³ In this informative publication, Professor Stuber shares news, opinions, and reader perspectives on the migration of print scholarship to the Internet and on proposals and projects geared to making these articles available free of charge. The *Newsletter* serves as a guide to the growing FOS movement. More disciplines are setting up pre-print archives and more open-access, peer-reviewed journals are being initiated in almost every discipline. Journal editors whose publishers are charging exorbitant subscription prices are taking action. Last October, forty editors of *Machine Learning* publicly resigned citing that the journal’s publisher pursued a policy of high subscription prices that limited access. One of the editors has since launched a new journal, *Journal of Machine Learning Research*, which will be made freely accessible by MIT Press. The Public Library of Science⁴ is another vehicle that promotes the open and free access to scientific scholarship.

In closing, the commercial publishers commodified scholarship long before the advent of online learning. Indeed, rather than being the problem, computer technology can be part of the solution by changing the economic relationship between journals and the libraries, scholars and students who seek to use their contents.

¹ Noble, David F. (2002). *Digital diploma mills: The automation of higher education*. New York: Monthly Review Press.

² Budapest Open Access Initiative. (2002, February). *ARL Monthly Report*, #220. See <http://www.arl.org/scomm/boai.html>. The Budapest Open Access Initiative is at <http://www.soros.org/open-access/>

³ The [Free Online Scholarship Newsletter](http://www.earlham.edu/~peters/fos/) is available at: <http://www.earlham.edu/~peters/fos/>

⁴ The Public Library of Science website, <http://www.publiclibraryofscience.org/>, reports on the petition drive among scholars in the sciences demanding that journals offer free online access to their contents.

Important Notice—Audio Visual Services

Audio Visual Services will now be using the Libraries' automated system, KentLINK, to check out A-V materials.

What Changes:

- All A-V materials will be checked out in your name, not your department.
- Videos will circulate on KentLINK and OhioLINK, so availability may be more limited. Therefore, if you need materials for classroom use, make certain you book them early.
- The A-V materials are searchable through KentLINK and holds may be placed on these materials just as with books. Searches may include title, subject and keyword. When searching by keyword, set Material Type to "AUDIOVISUALS" to limit the search results.

What Doesn't Change:

- AV materials can still be delivered to and picked up from your department office.
- Twenty-four hours notice is still needed for delivery or equipment orders.

For any questions or to reserve materials, please call Audio Visual Services at (330) 672-1839 or (330) 672-1847.



Email Notification

As of August 5, Libraries and Media Services changed from sending paper library notices to students, faculty, and staff to sending email notices to your "@kent.edu" address. Your "@kent.edu" email address will be automatically inserted into your library patron record.

These library notices include overdue notices, as well as pickup notices for materials you have ordered from another KSU library or OhioLINK library.

Please check your "@kent.edu" email regularly or forward your "@kent.edu" email to the email address you most often use. Instructions on how to forward your "@kent.edu" email can be found at:

<https://www.personal.kent.edu/forward.html>

(Please note the "s" in "https" in this web address.). If you have any questions concerning this change please contact the Main Library Circulation Desk at 330-672-7905 or at access_web@lms.kent.edu.



Government Documents

Move completed.....

Over the summer Government Documents merged with services and collections in the Main Library.

• Services

Government Documents reference service is now available through the first floor Reference Center. Technical processing is now performed in the Cataloging Department.

• Collections

1st floor: Documents reference collection.

2d floor: Federal microfiche, United Nations microfiche, and Census Records. Microfilm and micro-opaque collections paging requests placed through Periodical Information desk.

10th floor: Federal Documents, Ohio Documents, and the Geology Collection.

LexisNexis Government Periodicals Index

<http://web.lexisnexis.com/usgpi>

The Libraries now subscribe to *Government Periodicals Index* from LexisNexis. This service offers online bibliographic access to articles from over 170 periodicals published by the Federal government from 1988 to the present. While many of these articles are included in other research databases, no other source offers such comprehensive coverage for government periodicals. As a member of the Federal Depository Library Program, the Libraries receive most of the titles included in *Government Periodicals Index*.

The index also includes links to the article's full-text when it is available online from the responsible government agency. *Government Periodicals Index* joins a suite of products from LexisNexis which are available on-campus and through remote access for Kent State University students, faculty, and staff.

Database Cancellations

Several databases were cancelled as of July 1 due to cuts in the OhioLINK budget. These were *Access Science*, *ARTFL* (French Literature), *Global Access* (Disclosure), and *Oxford English Dictionary*. Contact Jeff Gatten (jgatten@kent.edu), Collection Management, or your liaison librarian to voice any concerns.

Top 10 things about the library this fall that your students may not know:

1. A coffee kiosk and new lounge are available on the 1st and 2nd floors.
2. More online full-text articles have been added, bringing the total to articles from over 7,000 quality periodicals.
3. Chat with a librarian will be available this fall for real-time assistance in finding the information you need.
4. There are over 13,000 electronic books now available — this includes 1,700 on information technology alone.
5. It is now possible to search multiple databases simultaneously.
6. You can connect from off-campus to use the library's 100+ research databases and 7,000+ online periodicals.
7. Free training sessions will be offered for: Creating a Web Page, Using Excel, PowerPoint for Presentations, plus on the basics of using the library and finding needed articles.
8. Books not available in the library can be ordered online from another library.
9. It is easy to make an appointment with a librarian to get personalized research assistance for that next project.
10. The Student Multimedia Studio provides assistance on a wide-range of multimedia applications.

For more information, go to <http://www.library.kent.edu/students/10things.html>, stop in the Main Library Reference Center, call 330-672-3150, or email us at library@kent.edu.